

I cannot browse the internet on my device, what do I do?

Setting up a new SIM card seems like an instantaneous process, but in many cases, the voice signal works fine while internet access remains inactive. This happens because the device does not recognize the network as its own, especially with Mobile Virtual Network Operators (MVNOs) or during international travel. To solve this "block" and enable data flow, it is essential to activate Roaming Mode (Data Roaming), allowing the phone to connect to associated networks to browse.

How to activate Data Roaming on iPhone

Follow these steps to enable data transmission outside of your local network:

1. Open the **Settings** app (the gear icon).
2. Tap on **Cellular Data** (or "Mobile Data" depending on your region).
3. Enter **Options** (or "Cellular Data Options").
4. Locate the **Data Roaming** switch and ensure it is **green/activated**.

Video tutorial:

<https://www.youtube.com/shorts/ySie43TpBVc>

How to activate Data Roaming on Android

1. Open the **Settings** or Configuration of your phone.
2. Look for the **Connections, Network & Internet,** or **Mobile Networks** section.
3. Tap on **SIM Cards** or directly on **Mobile Network.**
4. If you have two SIM cards, select the one you want to use for data.
5. Locate the **Data Roaming** switch and activate it.
 - A warning about possible charges usually appears; **accept it** so that the internet works.

Video tutorial:

<https://www.youtube.com/shorts/CAu0NoMjCnc>